



CHAMP Academy

Interactive e-learning to help get the most of our CHAMP solutions

CHAMP Academy is an innovative catalog of courses delivered through a state-of-the-art e-learning platform that helps customers maximize the capabilities of CHAMP's solutions. This allows airlines, forwarders, GHAs, and GSAs to offer training to their staff to hone and expand employee knowledge of the tools they use daily.

Benefits

- Consistent training and knowledge transfer throughout teams
- Train multiple people at once
- Delivered to any device
- Reduce unnecessary training costs due to travel
- Reduce in-class training hours & limit productivity loss
- Highly flexible - Train your staff and new joiners instantly
- Track learning progress
- Track certification & need for refresher training

Maximizing the capabilities of CHAMP solutions

The CHAMP solutions you already use have an enormous amount of benefits and features that can often go unnoticed. With CHAMP Academy, you can guarantee your employees - new and old - are brought up to date to the features that can ensure your sales and operations are running at peak efficiency. The ongoing learning format is meant to not be a one-time training course, but a reliable resource that is updated in line with CHAMP solutions.

Currently, CHAMP Academy offers training in four CHAMP services, with a fifth to launch imminently and more in the pipeline. They include Traxon Global Customs, Traxon Global Security, Cargospot Handling, Cargospot Airline, and Cargospot Mobile (coming soon). These include over 70 learning modules.

Cutting edge learning technologies for a modern learning experience

The courses take an innovative approach created by industry experts. Training is fun and flexible, designed for any learning style - whether someone wants to train continuously, or in "bite-sized" segments. To increase knowledge retention rate and keep the learners engaged, the designed e-learning modules are short and role-based.

Neuroscience techniques have honed a gamified user experience to bolster a more engaging learning environment. Having a competitive aspect to the course creates an effective drive to complete the courses - while keeping users entertained. The modules are combined with a wealth of responsive content such as videos, simulations, and quizzes to test knowledge retention along the way.

Features

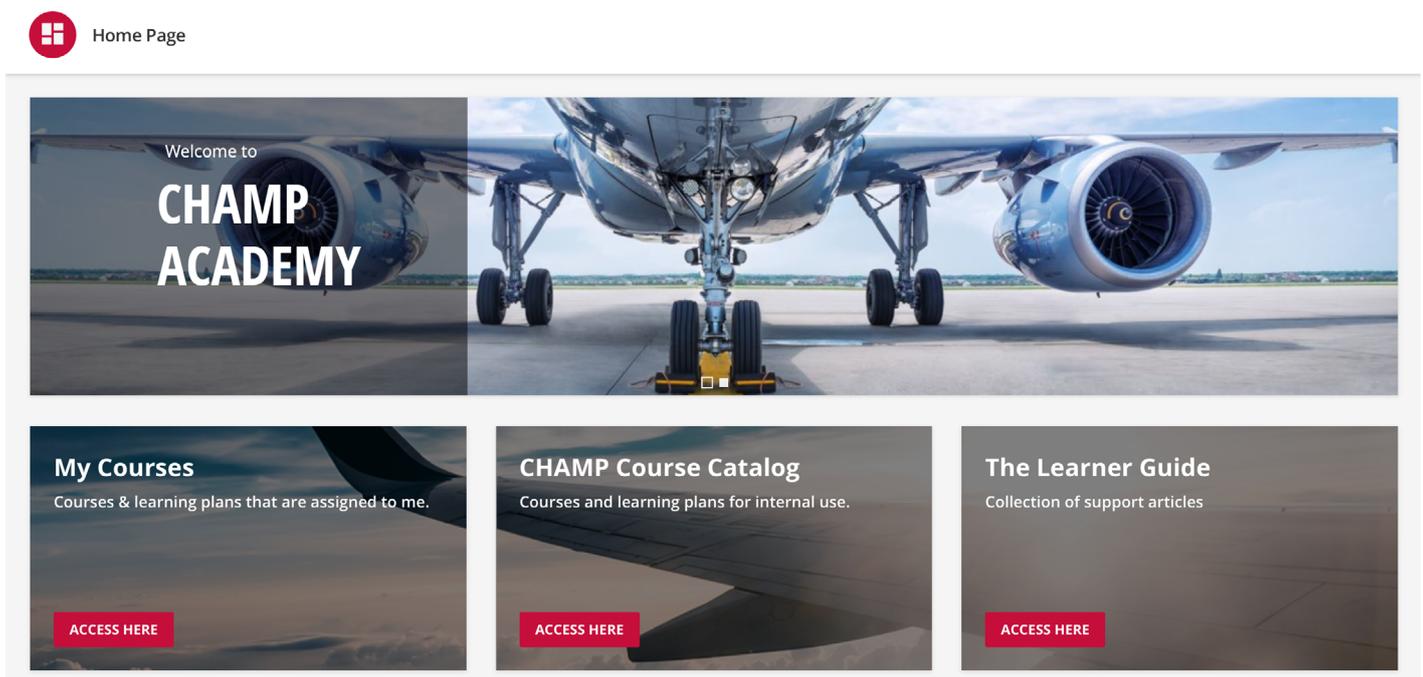
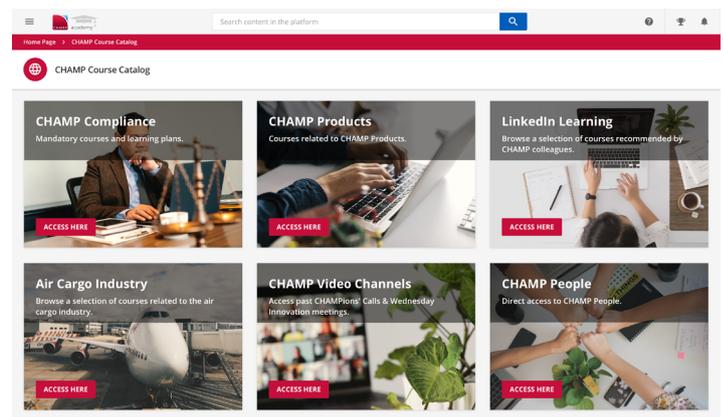


- Flexible training of the highest standards, created by industry experts
- All learning materials are accessible at any time, any place
- Training modules can be competed in small, easy to process sections
- “Bite-sized” videos, animations and simulations to maximize knowledge retention
- Interactive quizzes and gamified learning experience
- Fully customizable to your company branding
- Certification option
- Flipped classroom
- Currently offering training on 5 CHAMP solutions, with more to come
- Multiple role-based learning paths available

Consistent training and knowledge across your entire team

Training delivered to any device, anytime, anywhere

CHAMP Academy provides product training, retraining, and certification in the form of blended learning. This course content can be customized using your branding. The entire solution is hardware agnostic, and therefore can be delivered on any device, including PCs, tablets, and smartphones. This makes it accessible to everyone in your organization, regardless of time or location and allows learners to learn from an in-office or at-home environment.





Manage and track your teams progress

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Managing training requirements across multiple offices and countries can be challenging. E-learning is an effective way to prevent unnecessary travel - quite important in the era of sustainability, digitalization and a post-pandemic world. Likewise, tracking your team's progress is crucial to ensuring everyone has the knowledge at their fingertips to get the most out of your CHAMP solutions.

Managers can easily enroll team members in various courses and efficiently monitor their course activity. Besides tracking their training progress, they can also set alerts and reminders for overdue courses or to complete or refresh their coursework. Alternatively, timelines can be scheduled to drip-feed modules to their teams to maximize knowledge retention throughout the training.

Furthermore, as CHAMP solutions evolve with new features and tool - CHAMP Academy will inform managers of new modules to bring their team up-to-date.

The screenshot displays the CHAMP Academy user interface. The top section shows a course detail page for 'Cargospot Mobile' (ID: E-19WEPI), which is free and available in English. Below this, there is a 'WELCOME TO THE CARGOSPOT MOBILE ONLINE TRAINING' section with a course description, audience, prerequisites, format, and learning objectives. A list of tasks to be learned is provided, including work with Cargospot Mobile, cargo acceptance, build-up, flight breakdown, delivery & transfers, and warehouse handling. The course duration is 2.3 hours, with an 80% pass rate and 3 chances to pass. The assessment is a final assessment, and the course access is 1 in 10 days from the first course login.

The bottom section shows a 'My Courses and Learning Plans' dashboard. It features a search bar, filters, and a grid of 9 items. The items include various courses such as 'CHAMP Privacy and Data Protection - Part 1', 'CHAMP Privacy and Security Awareness', 'CHAMP Understanding Privacy by Design', 'Identifying Phishing Attacks', 'We are Privacy Aware CHAMPions - MANDATORY', 'Traxon Global Security (TGS) Demo', 'Cargospot Handling Demo', 'Traxon Global Customs (TGC) Demo', and 'Cargospot Airline Demo'. Each item shows its status (Not Started, In Progress), duration, and rating.

Our Portfolio



CHAMP Cargosystems provides the most comprehensive range of integrated IT solutions and distribution services for the air cargo transport chain. Our portfolio spans Cargo Management Systems, messaging and integration services through our Community Integration Platform and a comprehensive suite of eCargo solutions. These include applications to meet customs and security requirements, quality optimization, as well as e-freight and mobility needs. The products and services are well known under the Cargospot and Traxon brands.

CHAMP

Cargo Management

CHAMP

eCargo

CHAMP

Insights

About Us

CHAMP Cargosystems aims to maximize the efficiency and capacity of air cargo supply chain by providing a wide array of integrated IT solutions and distribution services. As of January 2022, it is a wholly owned subsidiary of SITA. CHAMP serves over 200 airlines and GSAs, and links these with some 3,000 forwarders and GHAs worldwide. Its solutions evolve with ever changing times to meet the needs of global transport logistics and facilitate trade.

For further information see: www.champ.aero

CONNECTED THINKING FOR THE AIR
CARGO COMMUNITY



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